

## What to do if the Police Don't Come to the Accident Scene

We have received many questions about what to do if you are in an accident and the police don't come to the scene. This could create a problem when it comes to making a claim. So here is a way around not having a police report if an officer does not come to the scene.

If you are involved in an auto accident in the city of Atlanta and you call 911, you may be advised by the police department that they are not sending officers to auto accident scenes due to COVID-19. If you or anyone else requires emergency medical service, you should tell the 911 operator right away. If you don't require emergency transport, I would do the following:

- Let the 911 operator know what happened and if you are injured be specific about the location and details of the accident.
- Take photos of the vehicles before moving them (if it is safe).
- Take photos of all four sides of the at-fault vehicle, the tag, the VIN and the damage (up close and a few feet away).
- Take photos of your own vehicle damage.
- Take a video of your surrounding area.
- Take photos of the at-fault driver's license, registration and insurance card. Ask if the address on the license is correct. If not, obtain the correct and current address.
- Obtain a telephone number from the at-fault driver.
- Ask the at-fault driver to call their insurance company while you are at the scene so that you can have a reference or claim number to follow up.

Then contact Law Offices of Sheryl L. Burke and we will take it from there. Call us @ 404-842-7837 or email us  $\underline{info@sherylburke.com}$ .